



Highline Gear Site FAQ

How do I add a branded product to my cart?

Once you find the product you would like to order, click on the “Add Decorated item to cart” link on the top right of each individual product page. You will then select the color and size by adding the quantity to the box corresponding to your choice. Then click “update cart” to add it to your shopping cart.

How do I choose which logo I want to use?

Once you are finished shopping and you have added your items to your shopping cart, click the “submit shopping cart” button. Fill in your name and contact information including email, address and phone. Indicate which logo you would like by adding it to the “Imprint Information” box. You can choose from Highline Medical Center or Highline Medical Group logo.

How do I purchase my branded items?

You can pay online through PayPal using your credit card or over the phone by calling (206) 444-4601. If you would like more information about the products in your cart, you can click on the “Inquiry Only” button and a sales rep will contact you via email within 24 hours.

What is the return policy?

Once a product has been customized with a logo, it cannot be returned. Note: Please view the “spec sheet” located on each product detail page for product information and correct sizing for each individual product.